

# Dealing With Dog Walkers

## Tool Box Talk

Stay calm, stay confident - learn to handle dog walkers positively

***30-minute Instructional Film***



# Turning Moment

*Conflict Resolution Services and Skills Training*



# Dealing With Dog Walkers Tool Box Talk

As dogs become increasingly welcome in public spaces, staff and volunteers are more often required to speak with dog walkers about managing their pets' behaviour to protect other visitors, livestock, or wildlife.

While most interactions are positive, some can escalate into conflict, creating stressful situations for everyone involved.

Our Dealing With Dog Walkers Tool Box Talk provides clear, practical guidance on how to approach these conversations, including what to say and what to avoid, helping you feel confident and prepared to manage discussions with dog walkers calmly and positively.

## Who is the Dealing With Dog Walkers Tool Box Talk for?

- ◆ People who engage with dog walkers through their work
- ◆ New starters, seasonal staff and volunteers
- ◆ Busy people, juggling a multitude of tasks and commitments

## Tool Box Talk practicalities:

- ◆ The [Dealing With Dog Walkers Tool Box Talk](#) is hosted on our Learning Platform, Teachable
- ◆ Click the link above or use the URL below to reach the site
- ◆ <https://turningmoment.teachable.com/p/dealing-with-dog-walkers-tool-box-talk>
- ◆ One-off payment – Five days to view the film
- ◆ **Special rates for multiple purchases - get in touch to find out more**

*Helping you to keep your team safe!*

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